



Safest People, Safest Places

Combined Fire Authority

29 July 2024

Notes of the Performance Committee held on 20 June 2024

Report of the Chair of Performance Committee

Members Present: Cllr R Manchester in the Chair
Cllr C Marshall, Cllr L Hovvells

Apologies received: Cllr G Lee

Purpose of the report

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on Thursday 20 June 2024.

Performance Report Quarter 4 2023/24

2. The committee was updated on the operational and corporate indicators for quarter four of 2023/24 which showed 54% of the strategic PIs met or exceeded their target level, while 70% of the strategic PIs either maintained or improved when compared to performance last year.
3. Members praised the service for their continued work to help reduce the number of fires in prisons.

A copy of the report is attached at appendix A.

The committee **noted** and **commented** on the report.

Letters of Appreciation

4. The committee considered letters of appreciation that had been submitted to the service. In total 4 letters had been received for the quarter four period.

The committee **noted** the report.

HMICFRS Action Plan Update

5. The committee were presented with a report providing an update on the current position of the Action Plan resulting from the inspection of County Durham and Darlington Fire and Rescue Service (CDDFRS) by His Majesty's Inspectorate of Constabulary and Fire and Rescue Service (HMICFRS).
6. All 19 actions in the Action Plan have now been completed.

The committee **noted** the report.

2024/25 Target Setting Methodology

7. Members were provided with a presentation explaining the target setting methodology used by CDDFRS for their Performance Indicators.

The committee **noted** the presentation.

PART B

Formal Complaints

8. A total of two formal complaints had been received by the service in the reporting period. One complaint has been upheld but no complaints had been forwarded to the Local Government Ombudsman.

The committee noted the report.

Recommendation

9. Members are requested to **note** the report.